



Operation SnowSports Program Frequently Asked Questions

1. How is family income eligibility determined?

Based upon the Massachusetts State Median Income Guidelines for the City of Boston, YES uses household income and number of family dependents to determine income eligibility and fee requirements.

2. What documentation is needed for income eligibility?

We will accept a copy of your SNAP benefits card, a copy of your Mass Health card, a W-2 from your employer, income tax information, or any supported documentation from the State of Massachusetts regarding benefits you are receiving.

3. What are the age and ability requirements for YETTI?

YETTI (Youth Excel Through Tailored Instruction) is open to all ages (7-12) and all ability levels! Youth will be placed in a lesson group with other youth around the same ability level.

4. How many trips in total can my child sign up for?

You can sign up your child for a maximum of four (4) activity days. If you are signing up for a YES Kids activity, the maximum amount of trips allowed is (2) two, listed under the YES kids section of the application.

5. What is the cost for an OS activity?

Fees vary based on the household income and family dependents. Please contact the Program Coordinator to find the best option for your family.

6. Do I submit payment with my registration form?

No. After participants are accepted into the program you will be emailed an invoice with due date for payment.

7. Do you have any family activity days?

Yes, we do! Our last trip of the season (Mass Snow Challenge) is family-friendly. YES also has a Friday night partnership with Blue Hills that families can take advantage of. More details to follow!

8. Is there a sibling discount?

We are not able to offer a sibling discount because the program fees are already significantly discounted. If you need information regarding financial assistance, please contact the Program Coordinator.

9. My child doesn't have snowpants. Does YES have things I can borrow?

YES does have a limited supply to borrow. Please let a staff or volunteer know when you come in for your fitting date and we can loan you the appropriate soft goods.

10. If I lose or damage my equipment, what happens?

If your child lost his/her equipment, please call the mountain that your youth was at last to see if they have the missing items. All of YES's equipment is labeled so it fairly easy to identify. If the mountain can't find the item(s), you will be responsible for replacing the equipment. Prices range from \$25-\$75 depending on what was lost. Please contact our Recreation Coordinator for more details.

11. My child started off snowboarding and doesn't like it. Can s/he switch discipline mid-season?

We prefer that youth stay with their chosen sport through the season since it takes a couple of lessons for things to really fall into place. Practice makes perfect! If it is an extenuating circumstance, please contact our Program Coordinator to see what arrangements can be made.